



SALISH KOOTENAI HOUSING AUTHORITY
OF THE FLATHEAD RESERVATION

November 12, 2024

Dear Customer

All public water providers are required by the US Environmental Protection Agency (EPA) to inventory every service line that is connected with the water mains. The subterranean pipe that delivers water from the water main—likely at the street—to your house or building is called a service line. The material used to make the service line that supplies water to your home must be identified by the SKHA Water/Sewer Department. Older homes and buildings may include a lead service line, although most service lines are made of copper, plastic, galvanized iron, or steel. Lead-containing pipes provide a health danger when it comes to drinking water.

- All service lines that are categorized as lead or galvanized required replacement (GRR) will be identified by the Housing Authority. This consists of the portion of the service line located on the resident-owned side and the portion on the Housing Authority's side of the curb stop. In order to accurately catalog all service lines and comply with EPA regulations, this project will require the help of both our customers and the water/sewer staff. Many of the service lines we have identified have been designated as "unknown material."
- **Customer Survey:** it is essential that everyone participate. You to use the QR Code below to link to the survey or contact our office for a survey to be mailed to you. Surveys may also be found by visiting our website at www.skha.org. Information from this survey will better help staff complete the inventory accurately and efficiently with the help of this survey. Within the next 30 days, please fill out the questionnaire and return it to our office.
- **Continued updates:** As this project progresses, Water/Sewer Staff will continue posting details on EPA regulations and inventory updates. During this process, we strive to be as transparent as possible.

Our final objective is to begin working with the property owner to replace the service lines once they have been all identified as either PVC, lead, or galvanized requiring replacement (GRR). Only lines designated as lead or GRR will be given consideration for replacement.

Please do not hesitate in contacting the Water/Sewer Office if you're having any questions at any stage throughout this entire process.

Sincerely

Raquel "Rocki" Davis

Raquel "Rocki" Davis
Water and Sewer Operation Manager

